

DragNDrop Directions v7

2/25/10

Windows Users: How do I access **DragNDrop** web documents to place or update them?

If you are on the PPPL Domain:

Open **My Computer**.

Then the **P** drive.

Find: **P:\web\nstx.pppl.gov\DragNDrop**

Error -36

If you receive an (*Error -36*) while connecting to your web files contact [Lena Scimeca](#)

OS/X Users: How do I access the web documents to place or update them?
First, you must either be at PPPL or have a PPPL SecureID key fob to access the PPPL network (from outside of PPPL).

From the **Go** menu, select **Connect to Server** and enter:

smb://samba1/websites/ (or use **smb://samba2/websites/**).

Authenticate (provide your PPPL Windows account username and password),

then goto: **nstx.pppl.gov/htdocs/DragNDrop/**

or: **nstx.pppl.gov/DragNDrop/**

Note: You need a PPPL Domain Account

If you do not have a PPPL Windows account, or do not know what that username is you will need to contact [Lena Scimeca](#) first.

If you receive "An error occurred - error = -5023" while attempting to connect, inform [Lena Scimeca](#) that your Windows account is either locked out or needs to be mapped to your UNIX account for Samba on Tern.

If you receive "error = -43", double check that you are using **smb://samba1/websites** without any characters or spaces before or after the URL. The problem may also be that you have illegal characters in the file name ...for example "/" or ":". Filenames or folders containing a ":" will not show up correctly or not show up at all.

If you receive "error = -47", the volume is partially mounted from a previous mount. Reboot your computer and try again. Optionally, you can attempt to "umount" the volumes from a Terminal window.

If problems persist in using your Windows Domain Account in accessing **smb://samba1/websites**, contact the helpdesk or jrobinson@pppl.gov.

[Samba](#)